

Lime Tree Lane - CARIBBEAN CULINARY TOURS BOOKING FORM



Departure Date	Culinary Tour Required
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Your Details:

Name and address of person booking (as appears on your passport)
 (Passenger 1) – To whom all correspondence will be mailed to, unless otherwise requested.

Title	Full Name	
Address		
Tel (Home):	Alternate No:	Mobile:
Fax:	Email:	No. of Tour Places:

All Passengers Personal Details:

(Please advise personal details as per your current passport/s).

	Title	First & Middle Names	Surname	Nationality	Passport No.	DOB
1.						
2.						
3.						
4.						

Individual Requirements/Requests (Example: Extended stays/ Dietary requirements/Special Occasions).

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Medical Conditions Please advise of any known medical conditions that may affect the health of any of your party during the tour.

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Payment Details:

A deposit of 30% per person is required to secure a booking; or the full amount where travel is within ten weeks. We accept cheques in pound sterling made payable to Lime Tree Caribbean Dining Ltd, bank transfers and all major credit/debit cards. A 2% surcharge is payable on all credit card payments. Fill in the form and either post it with a cheque to Lime Tree Lane Caribbean Dining, 34 Bent Lane, Rushmere St Andrew, Suffolk, IP4 5RF or fax to +44 (0) 872 111 4691 with your card details or request our BACS details. Due to Credit Card compliance regulations if you choose to email this form with your credit card details it is at your own risk.

- I enclose a cheque for £ made payable to Lime Tree Lane Caribbean Dining Ltd.
- Please charge £ To my credit/debit card:
- credit card** [eg: AMEX/Visa/Mastercard] **debit card** [e.g. Switch/Visa Debit]

Card Number.....	Expiry Date.....	Security Code.....
Name on card.....	Start Date.....	Issue No.....

TRAVEL INSURANCE

Travel insurance is mandatory for all travellers on Lime Tree Lane Culinary Tours.
 Please notify us of the name and address of your travel insurance company and all details of cover prior to tour or start date.

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DECLARATION

I have read and fully understand the booking terms and conditions stated on the reverse of this sheet.
 I understand that the holiday balance is due no later than ten weeks before departure date.
 I agree on behalf of all members of the party to be bound by the terms and conditions stated on the reverse of this sheet which are on the basis of the contract entered into:

Signed **Date**.....

Culinary Tours Booking Terms & Conditions.



Lime Tree Lane accepts bookings subject to the following conditions:

- 1. Arrangements & Conditions:** All arrangements are made subject to the following terms and conditions. The contract is between Lime Tree Lane and the Client, ('being all persons named on the booking form travelling or intending to travel with Lime Tree Lane'). The person signing the booking form (which incorporates these terms) warrants that he/she has full authority to do so on behalf of all persons whose names appear thereon, and confirms that all such persons are fully aware of and accept these conditions.
- 2. Making a booking:** To secure a booking with Lime Tree Lane and our suppliers requires a completed and signed booking form together with a non-refundable deposit of 30% of the cost per person or full payment within 70 days of travel. (Please note - A minimum of 6 participants / maximum of 12 is required per tour. Should this not be achieved, Lime Tree Lane reserves the right to cancel the tour and either reschedule or refund all monies paid. Please note that termination of any tour will take place outside of the given period for cancellation charges). Clients booking by telephone or e-mail will be deemed to have read the booking conditions and accepted them. A booking is accepted and becomes definite only from the date when Lime Tree Lane has confirmed acceptance in writing and issued a Confirmation Invoice and ATOL receipt for flight included bookings. It is at this point that a contract between Lime Tree Lane and the Client comes into existence.
- 3. Payment:** The balance of all monies due must be paid to Lime Tree Lane no later than 70 days before departure. We do not make any charges for deposits or final balances when paid by Debit Cards. Deposits and final balances paid by Credit Cards are subject to a 2% handling fee. Payments made by cheque require 7 working days for clearance. We reserve the right to adjust prices and times given or quoted should circumstances make necessary. Prior notice will be given in most circumstances. We can only guarantee against fare increases when the full balances are paid in full at time of booking.
- 4. Forfeiture of Reservations:** All final balances must be paid at least 70 days before departure or the date given at time of booking in writing or orally. If they are not paid we reserve the right, which may be exercised without any notice to the passenger whatsoever, to cancel the reservation and retain any balances.
- 5. Cancellation Terms:** Clients may cancel their booking at any time provided that the cancellation is communicated to Lime Tree Lane in writing. Cancellation charges will be applied from the day when written notice is completed and received by Lime Tree Lane. If a client cancels a booking the deposit will be retained by us as fee to cover expenses, but clients are liable for all expenses and liabilities incurred by us if these exceed the deposit.

Cancellation charges will be levied as:

Period before departure	Cancellation Charges
Airline Tickets	100% of total airline ticket
Over 70 days	Forfeit of deposit
69-57 days	50% of total holiday price
56-1 days	100% of total holiday price
Departure date and after	100% of total holiday price

- 6. Changes by Us:** While Lime Tree Lane will use its best endeavours to operate the holiday as advertised, by entering into this contract, the Client accepts that it may prove necessary or advisable to vary or modify the holiday contents due to prevailing local conditions. Lime Tree Lane reserves the right to cancel this holiday in any circumstances but, except for force majeure, will not cancel less than 70 days before departure. Upon cancellation of a holiday, Lime Tree Lane will return all monies paid or offer a non-alternative holiday of comparable standard. No compensation will be paid if cancellation is because of Force Majeure.
- 7. Insurance:** It is a booking condition of all tour operators & suppliers that you have adequate travel insurance. Passengers must take out travel insurance. Neither we nor any of our Agents or Servants shall be liable or responsible for any loss, damage, and injury. Delay or inconvenience whatsoever to any traveller or his luggage or other personal property sustained or suffered in, or during, any passage, journey, trip or stay, or in respect of any accommodation or in the carrying out of any arrangements booked through us.

- You will be asked to sign an indemnity form, or provide details of appropriate cover.
- 8. Illness or Disability:** Anyone suffering from illness or disability or undergoing treatment for any physical or medical condition must declare the true nature of such condition at the time of booking and make arrangements for the provision of any medication or other treatment required during the holiday. Failure to make such disclosure will constitute a breach of these booking conditions by the client.
 - 9. Age:** No unaccompanied minors (under 18 years of age) can be accepted on culinary holidays operated by Lime Tree Lane.
 - 10. Passports, Visas and Vaccinations:** It is the responsibility of the Client to be in possession of a valid passport, visa permits, inoculations and preventative medicines as may be required for the duration of the holiday. Please make sure your passport is valid for at least six months after completion of your holiday. In case of passengers being refused entry by any immigration or other Authority all repatriation costs are to be borne by the passenger. Information about these matters or related items is given in good faith but without responsibility on the part of Lime Tree Lane or its partners.
 - 11. Reconfirmation:** Where a passenger has to reconfirm a flight or return booking it is their responsibility for any inconvenience or loss caused by not doing this.
 - 12. Validity Of Tickets:** Return tickets are only valid for dates specified on the tickets unless a change is made by the company, or at the passengers request and make an additional charge at our discretion.
 - 13. If you have a Complaint:** If the Client has a complaint about any of Lime Tree Lane's holiday arrangements, the Client must bring it to the attention of the representative of Lime Tree Lane at the time so that they may use their best endeavours to rectify the situation. It is only if we are made aware of any problems that there will be the opportunity to put things right. Failure to complain on the spot will result in the Client's ability to claim compensation from Lime Tree Lane being nullified or at least reduced. In the event of a claim, our maximum liability is restricted to the total amount paid to us by the claimant less any expenses incurred. Should the problem remain unresolved a complaint must be made in writing to Lime Tree Lane within 28 days of the completion of the holiday.
 - 14. Information given in the Booking form:** Is accepted by the Company as being correct unless subsequently amended in writing. We therefore do not accept any responsibility whatsoever, for any inconvenience or financial loss caused by wrong information being supplied to the company.
 - 15. Changes of requested Travel Arrangements:** All requests by passengers to alter booking or travel arrangements must be written or made in person. Should a firm booking already be held a charge of minimum of £50 will be made to change the dates of travel subject to conditions of booking/ticket and availability.
 - 16. Our Responsibilities:** This holiday is operated by Lime Tree Lane and as a cooking holiday, may involve an element of potential risk and exposure to hazards over and above those associated with normal 'package' holidays. All bookings are accepted on the understanding that such risk and hazards are appreciated by the Client and that they undertake all activities on this holiday at their own volition. Where the Client suffers death or personal injury as a result of an activity forming part of the holiday arrangements booked with Lime Tree Lane, Lime Tree Lane accepts responsibility unless there has been no fault on Lime Tree Lane's part or its partners and the cause was the Client's fault, the actions of some one other connected with the holiday arrangements or one which neither Lime Tree Lane nor its partners could have anticipated or avoided even if all due care had been exercised. Lime Tree Lane's acceptance of liability to pay a compensation is limited, in the case of air travel, rail travel, sea travel or hotel accommodation, to the amount set out in the provisions of, respectively, the Warsaw Convention as amended by the Hague Protocol 1955, the 1961 Berne Convention, the 1974 Athens Convention and the 1962 Paris Convention. Lime Tree Lane's acceptance of liability is subject to assignment by the Client to Lime Tree Lane of the Client's rights against any agent, partner or subcontractor of Lime Tree Lane which is in any way responsible for the unsatisfactory holiday arrangements or the Client's death or personal injury.
 - 17. Local laws:** All clients are expected to obey the regulations and laws of the countries visited. Any failure to do so will relieve Lime Tree Lane of all obligations that they may otherwise have under these booking conditions.
 - 18. Jurisdiction - Governing Law:** This contract, including all matters arising from it, is subject to English Law and the exclusive jurisdiction of the English Courts.